

HARCUM COLLEGE DENTAL HYGIENE CLINIC PATIENTS' BILL OF RIGHTS

1. The patient has the right to expect considerate and respectful care.
2. The patient has the right to expect full consideration of his/her privacy concerning his/her medical and dental problems as determined in the comprehensive medical evaluation and Dental Hygiene Care Plan. Medical discussion, dental care discussion, consultations, examinations, and treatment are confidential and should be conducted in a discreet manner.
3. The patient has the right to have all records and communication relating to him/her kept confidential.
4. The patient has the right to request that a copy of all records including radiographs be sent to another dental health care provider or records can be picked up in person by the patient at the dental clinic.
5. The patient has the right to expect continuity and completion of Dental Hygiene care.
6. The patient has the right to know all fees for any dental hygiene service to be provided prior to care being delivered.
7. The patient has the right to expect that information concerning his/her dental hygiene diagnosis, recommended treatment and suggested referrals will be in language that can be reasonably understood.
8. In order to give informed consent, patients who are either too young to give free informed consent (i.e. younger than 18 years of age) or who are deemed incapable of receiving information regarding treatment will have information reviewed and approved by a responsible person in their behalf before any treatment is initiated.
9. The patient has the right to receive a full explanation of recommended Dental Hygiene treatment and treatment alternatives and the expected outcomes of these treatments.
10. The patient has the right to refuse treatment. In such instances, information will be given to the patient defining the consequences of that decision.
11. The patient has the right to contact the Clinic Coordinators (610-526-6015) during the time of normal clinic operations to discuss problems related to their dental care.
12. The patient has the right to expect a phone call if Harcum Dental Hygiene Clinic is cancelled due to inclement weather.
13. The patient has the right to expect and receive treatment that meets the same standard of care that is prevalent in the community.

Revised 5/2018